

Scam Checklist



- Has a trades-person or utility worker attended your property unannounced, offering to carry out work, checks or maintenance within or around your home?
- Have you received a leaflet through the door offering to carry out works to your home?
- Have they offered roof, driveway or garden improvements or are needing access into your home to check gas, water, electricity supply urgently, asking you to carry out some of these checks with them?

Or...

- Have you received a telephone call or text message alleging to be from a government agency (police, NHS and HMRC), delivery and banking official or utility company?
- Have they informed you of an outstanding warrant/debt, refund due or suspicious activity on your bank account?
- Have they asked you to confirm sensitive information i.e. bank details, date of birth or pin or require access to your computer?

In any situation...

- Have they asked you for payment in advance via cash, telephone or bank transfer or through unusual payment methods i.e. gift cards?
- Have they asked you to provide a PIN or code found on the gift card?
- If attending your local bank, post office or building society to arrange payment, have you been asked to lie or refrain from telling staff what the money is for?

Stop and think – this could be a scam!

To report an incident or for further advice, please contact Police Scotland.

If your enquiry is urgent or you wish to report an ongoing incident please telephone 101. Phone 999 if your matter requires an immediate or emergency response.

You can also contact Advice Direct Scotland on 0808 164 6000.

